

Hello Discovery Science Place member!

We are in the process of moving our systems to a new, integrated software solution that will allow for a number of benefits for our guests and members. We are excited to announce that our new member portal is up and running! Please follow the directions below.

If you have any questions or problems logging in, please do not hesitate to email info@discoveryscienceplace.org or call us at 903-533-8011.

Here's how to create your new member log-in:

1. Visit <https://discoveryscienceplace.doubleknot.com/signon/4182>
2. Click "Need Help Logging On?"
3. Enter the email address associated with your membership. For most members, it will be the email address that received this message.
4. Click Continue. You'll receive an email with your log-in information. You will be prompted to create your new password as soon as you log in.

Once you have retrieved your log-in information, you can click the registrations tab, then view details next to your membership to retrieve your digital membership card.

To simplify and streamline your future experiences on www.discoveryscienceplace.org we **strongly** recommend that you retrieve your log-in information and create your new password now. Thank you for your patience as we make this exciting transition!

Sincerely,



Chris Rasure

Executive Director

PS- Moving forward we will no longer print physical membership cards. You may print your digital card at home if you like or keep it on your phone, etc. We WILL ask that members be scanned in at the front desk when visiting. Reciprocal members may want to print their card for visits to other museums.